

HP Elite Desktop Settlement Administrator
P.O. Box 2876
Portland, OR 97208-2876

CLAIM FORM AND INSTRUCTIONS

The Settlement Administrator must receive this Claim Form no later than August 28, 2011 in order for it to be considered.

Kent, et al. v. Hewlett-Packard Company
Case Number 09-05341 JF (U.S. District Court for N.D. Cal.)

Please read all of the following instructions carefully before filling out your Claim Form.

1. Please review the Notice of Settlement (the "Notice") and have the Notice with you when you complete your Claim Form. If you do not have the Notice or if you misplaced it, please print a copy of the Notice from www.HPEliteDesktopSettlement.com or request a copy by calling (877) 835-0580. You will need the Notice in order to complete the Claim Form.
2. Type or print legibly in black ink.
3. Complete Part A ("Claimant Information") by filling in the information requested about your computer model. Submit one Claim Form per computer.
4. Complete Part B. Please review Question 8 of the Notice titled "What does the Proposed Settlement provide?" to determine whether you are eligible for a reimbursement.
5. If you desire an acknowledgment of receipt of your Claim Form, please send it by Certified Mail, Return Receipt Requested.
6. You must submit your Claim Form by mail. Send your Claim Form and copies of any supporting documents, which must be received by the Settlement Administrator on or before August 28, 2011 to:

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7. Once your Claim Form is received, the Settlement Administrator will review the Claim Form for compliance.
8. If you did not receive the Notice and Claim Form directly by email or mail, then you have not been identified from available records as a purchaser of an Affected Model (as defined in the Stipulation of Settlement). Accordingly, you will also need to provide proof of purchase of an Affected Model in one of the following forms: a receipt, cancelled check, account statement, purchase order or other similar documentation.
9. Keep a copy of your completed Claim Form for your records. If you are mailing documents in addition to your Claim Form (for example, an invoice or purchase order), do not send the original documents. Any documents you submit with your Claim Form cannot be returned. If your claim is rejected for any reason, the Settlement Administrator will notify you by e-mail of the rejection and the reasons for such rejection.

01-CA2717 v.4 web **THE CLAIM FORM CONTINUES ON THE REVERSE SIDE.**

Questions? You may visit the settlement website at www.HPEliteDesktopSettlement.com or call (877) 835-0580.

